



HYPER CARE

7400 New La Grange Rd. # 100

Louisville, KY 40222

502.429.8062

May 1, 2025

Annual Vendor Notification

Dear Vendor Colleague,

Hyper Care, LLC. is committed to building and supporting an organization that demonstrates honesty, integrity, ethics, and best practices. To strengthen this commitment, we have established a Corporate Compliance Program and developed a Code of Conduct. This Code of Conduct is our attempt to offer guidance for the complex legal and business issues we face every day, and to provide the overall principles for our healthcare system. The standards outlined apply to all employees. We also expect them to apply to all our vendors, suppliers, and affiliate associates. Please review the enclosed document, paying special attention to the Conflict-of-Interest section.

Should you have knowledge of any potential or alleged violation, you are encouraged to reach out to the Director of Compliance at 248-940-5390, ext. 1023 or via our Disclosure Hotline at 800-390-1268. You may remain anonymous, and retaliation of any type is strictly prohibited.

In addition, we believe that you may be a Covered Individual as that term is defined under the Elder Justice Act signed into law on March 23, 2010. The term "Covered Individual" includes owners, operators, employees, managers, agents, and contractors of federally funded nursing facilities. The definition is broad and can be interpreted to include even an occasional vendor of a facility and is not limited to those with direct contact with our residents. As such, we are required to annually notify you of your reporting obligations under the Elder Justice Act. The Elder Justice Act requires covered individuals to report to law enforcement, and to the Secretary of Health and Human Services, their reasonable suspicion of a crime against a nursing home resident. Please find attached our Annual Notification Form.

We are thankful for your continued support and business relationship. Should you have any questions regarding this notice, please feel free to contact me at 248-940-5390, ext.1023 or via email at edumas@hypercarehcm.com.

Sincerely,

Emery Dumas, LNHA, CHC

Director of Compliance

HyperCare, LLC. – Managing agent for the Intersect Healthcare communities